



### ADDACTION SUBSTANCE MISUSE SERVICES

We give advice and support to anyone who is experiencing problems related to their drug or alcohol use. We provide specialist interventions to help prevent and reduce the harmful use of drugs and alcohol.

Our ultimate aim is for you to be able to stop using the substance that is causing you problems altogether. We won't judge you and will work at a pace you are comfortable with, helping you to get well and have a better quality of life.

**For more information visit [addaction.org.uk](http://addaction.org.uk)**

### CONFIDENTIALITY

We know that confidentiality is really important to people who use our services. Workers will talk to you about confidentiality and what it means and how it may affect you. We try to keep everything discussed between us confidential. However, if we are really worried about your safety, we may give someone else information to protect you but we will always aim to let you know first.

Addaction has a robust and comprehensive Safeguarding Policy in place to protect all of our service users, their families and our staff from any harm. We firmly believe that safeguarding is everyone's business.

**For more information about our confidential policy visit [addaction.org.uk/confidentiality](http://addaction.org.uk/confidentiality)**



**[www.addaction.org.uk](http://www.addaction.org.uk)**

Registered address: 67-69 Cowcross Street, London EC1M 6PU  
Tel: 020 7251 5860 Fax: 020 7251 5890  
Registered charity no: England 1001957 Scotland SCO40009  
Company registration no: 2580377

### Helping you become the very best you can be

A free and confidential service for people of all ages affected by drugs and alcohol.

**Single Point of Contact/Referral Line:**

 **0800 304 7021**

 **01522 300171**

 **[Lincolnshire.spoc@addaction.cjsm.net](mailto:Lincolnshire.spoc@addaction.cjsm.net)**

 **[www.addaction.org.uk](http://www.addaction.org.uk)**



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My worker sat down with me and helped me work out how I would recover and what I wanted to achieve. She built up my confidence. She showed me I was capable.

Jane, Service User



## How we can help you

Addaction Lincolnshire provides drug and alcohol support across Lincolnshire. Unlocking an individual's full potential through recovery is our ultimate ambition. We're here for anyone affected by alcohol and drugs. And we're here for you. If you have a problem, we can help. We will always listen and respect what you have to say.

Addaction Lincolnshire offers support in a variety of ways so that your needs will be met. All our services are free and confidential. Our staff are non-judgemental, knowledgeable and are experienced at working with substance use. We understand the impact alcohol and drugs have on individuals. Contact your local service to see how we can support you.

## Equal Opportunities

We deliver a quality service to people regardless of their gender, race, sexuality, nationality, religious belief or disability. We do not discriminate and promote this important principle in all of our work.

## What we offer

- Drop-in advice and information
- Telephone advice and information
- Needle & syringe programme
- Blood borne virus screening and vaccination
- Assessments
- One to one support
- Access to shared care
- Specialist support for young people
- Group based programmes & support
- Relapse prevention/ harm minimisation
- Naloxone provision
- We can also put you in touch with other services that can help

## To access our service

Addaction Lincolnshire accepts self referrals plus referrals from NHS representatives, GPs, social services, police and any other support agency. Referrals can be made by phone, referral form, email or letter.

### Lincoln:

 26 - 30 Newland, Lincoln LN1 1XG

Opening hours:  
Mon, Tue, Wed & Fri 9am to 5pm  
Thur 9am to 7pm

 0800 304 7021

### Grantham:

 71 High Street, Grantham NG31 6NR

Opening hours:  
Mon, Tues, Thurs & Fri 9am to 5pm  
Wed 11am to 7pm

 0800 304 7021

### Boston:

 70 - 74 Wide Bargate, Boston PE21 6RY

Opening hours:  
Mon, Wed & Thurs 9am to 5pm  
Tues 9am to 7pm & Fri 12pm to 5pm

 0800 304 7021

